

### **SESSIE 6**

#### Yes, you c@n: Participation through social media

#### 9 NOVEMBER 2018 VLAAMS PARLEMENT

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## USER: faro PASWOORD: 7a9FgK

# **# FARONET**

### **MAR DIXON**

@AskaCurator, @TeensInMuseums, @CultureThemes, @LoveTheatreDay, @52museums, @MuseumSelfieDay, ...

### **GROOT ONDERHOUD 2018**

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**#** FARONET



Mar Dixon @MarDixon / @MarDixonPic mar@mardixon.com

### Museums, Trends & Social/Digital Media Also Known As Why Social Matters



# Hashtags #

@MarDixon / @MarDixonPic

## CultureThemes

• Created in 2011

CultureThemes.com



## #WhyILoveMuseums



Second Culture theme - #WhylLoveMuseums April 5th 🖋

Mark your calendars – April 5<sup>th</sup> #WhylLoveMuseums day! We'll be asking everyone to tweet why they love their museums/galleries/heritage venues. If your museum is on Twitter, try to use their Twitter name (but don't worry if it's not).

Love more than just one museum? Tweet about them all! Big, small, local, national – we want to hear your reasons for loving them.

Please help get the word out: RT @CultureThemes April 5<sup>th</sup> is #WhylLoveMuseums day! For more information see www.culturethemes.com PLS RT

Although April 5<sup>th</sup> is the big day, please feel free to start tweeting now about why you love museums.

"A nation stays alive when its culture stays alive." ~National Museum in Kabul

Posted 19th March 2011 by Mar Dixon

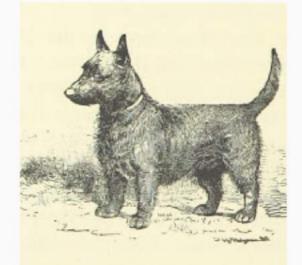
### CULTUREISCOOL



Next @CultureThemes: August 22 #MusMeme Our next CultureThemes is going to be #MusMeme - a day to share memes all about museums, galleries, art, collections, etc. on August 22!



Next @CultureThemes: July 25th is #MusTools Ready for our next CultureThemes? Of course you are! July is always a bit complex as there is:



MAY Mark Your Calendar: 29 Next @CultureThemes is June 27th -#MusDog Day!

For June, we decided to go back to a fun and light topic. Now we all know cats own the internet but we



APR Save the Date - May 17th #MusMem by @museum140 Returns & @lcomOfficiel #IMD2018 May 18th

This month, we're supporting Museum140:





Share #WhylLoveArt February 14th for the next CultureThemes

Ready for your next CultureThemes challenge? Of course you are :-)

This month we'd love for everyone





It's almost like Groundhogs Day but in January ...

Whoosh - that would be the sound



Mark your Calendar: #MusHoliday is December 13th!

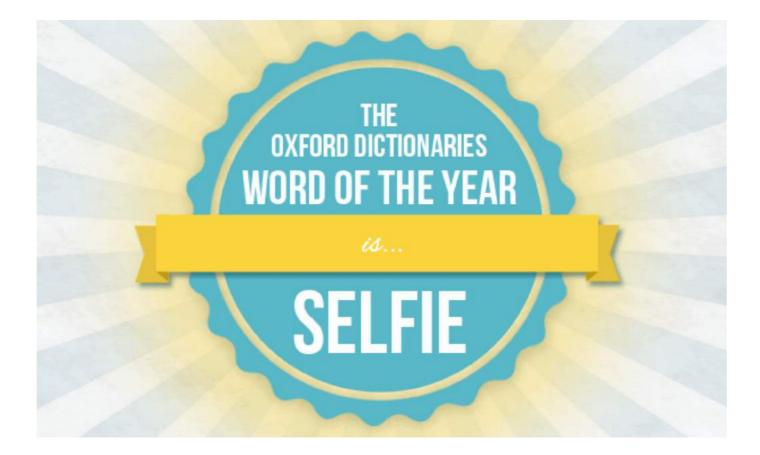
Thank you to everyone who took part in #LoveTheatreDay - it was a tremendous success as people do Love Theatre :-) 25 back on Wednesday November 15, 2017

#LoveTheatreDay is back on Wednesday November 15, 2017. For the first time, the day will be run in association with The Stage.

Please don't let the name fool you, this is also a day for culture venues to share their love/collection of all things Theatre!

The day will celebrate theatre around the world using #LoveTheatreDay on Twitter and other social media platforms.





# Word of the Year 2013

The objective: #MuseumSelfie was simple:

- Share a selfie you took with art/objects.



#### Mark your Calendars: January 17th #MuseumSelfie is Back! 🖋

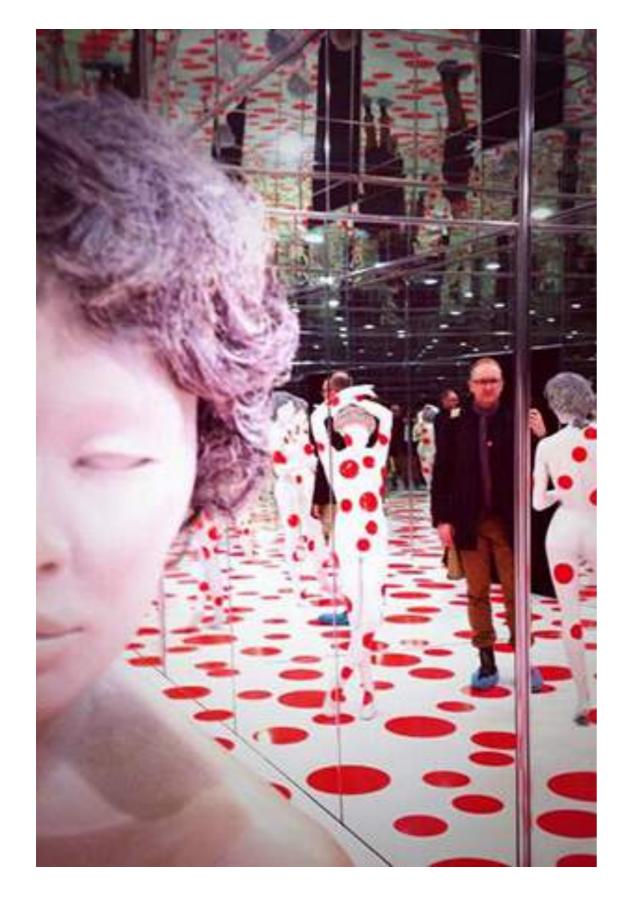
It's almost like Groundhogs Day but in January ...



Whoosh - that would be the sound of a year flying by.

Is everyone ready for year FIVE of #MuseumSelfie? Yup - I can't believe it either but year 5 of the FUN hashtag day is almost here!

Whether you work in a museum, are a museum mascot or one of the lovely visitors - post your pictures using #MuseumSelfie! Feel free to follow @MuseumSelfieDay on Twitter and Instagram.









Following

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Take a tip from @TheSlyStallone - today is #MuseumSelfie Day! Share your pics from @philamuseum today.

속 13 ★ …







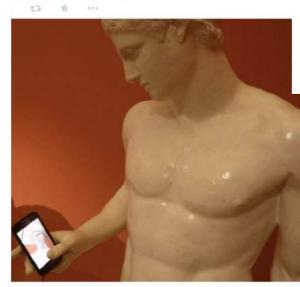
#### Director Malcolm Rogers kicks off #MuseumSelfie day! Share a #selfie in one of our galleries and we'll RT our favs.





E Foll

nd the award for best #MuseumSelfie goe ) @MuseoOmero! Well played guys. Happ MuseumSelfieDay



TIE MET

The Met 🥝 @metmuseum · Jan 17 Today is #MuseumSelfie Day! What's your favorite spot in The Met to take selfies? met.org/2DmYrrQ





US National Archives 🤣 @USNatArchives · Jan 17 Today is #MuseumSelfieDay! We've got props and backdrops ready--stop by the Boeing Learning Center and share your #MuseumSelfie with @USNatArchives : bit.ly/2mBKStT



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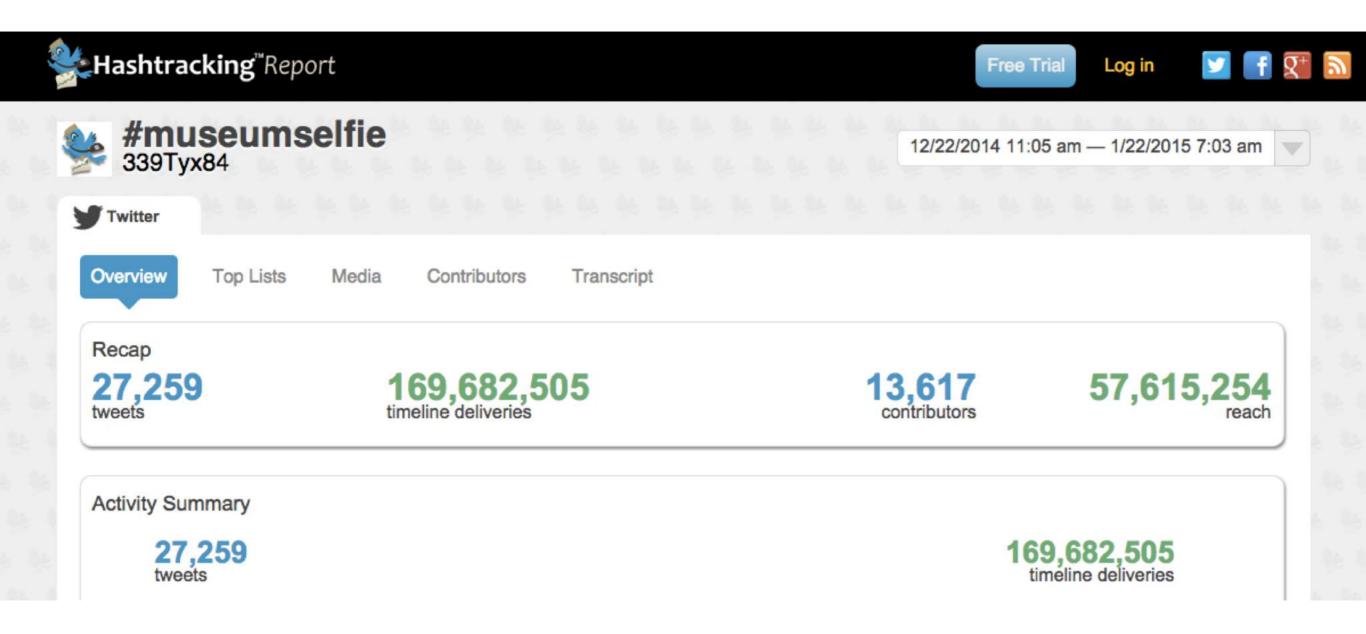


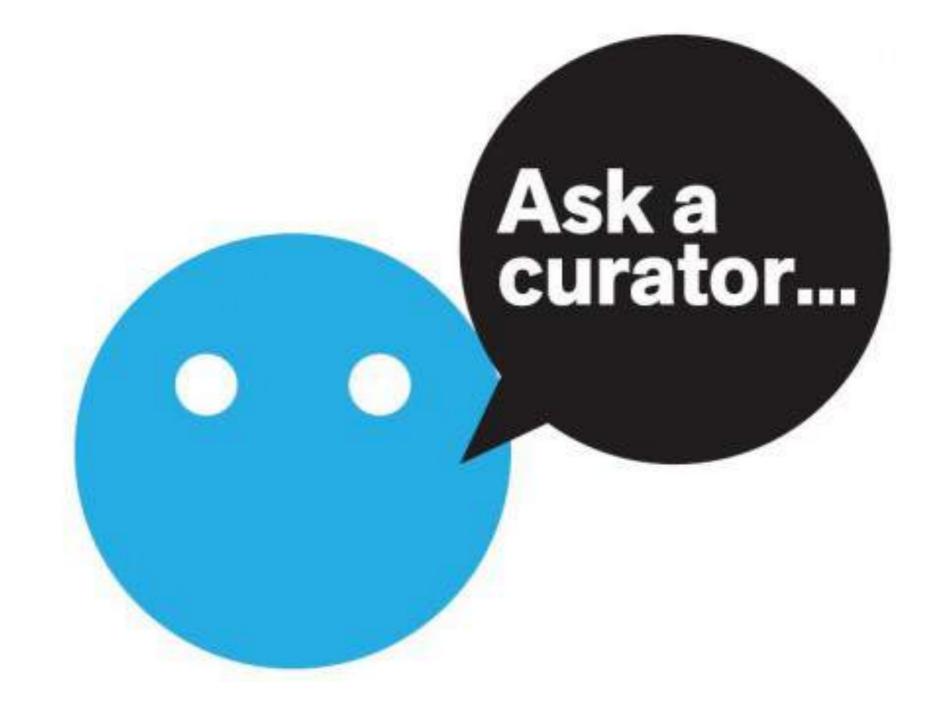
Muppet Newsflash @MuppetNewsflash · Jan 17 Today is #MuseumSelfieDay! Share your favorite #MuseumSelfie (whether old or new) with the world today!



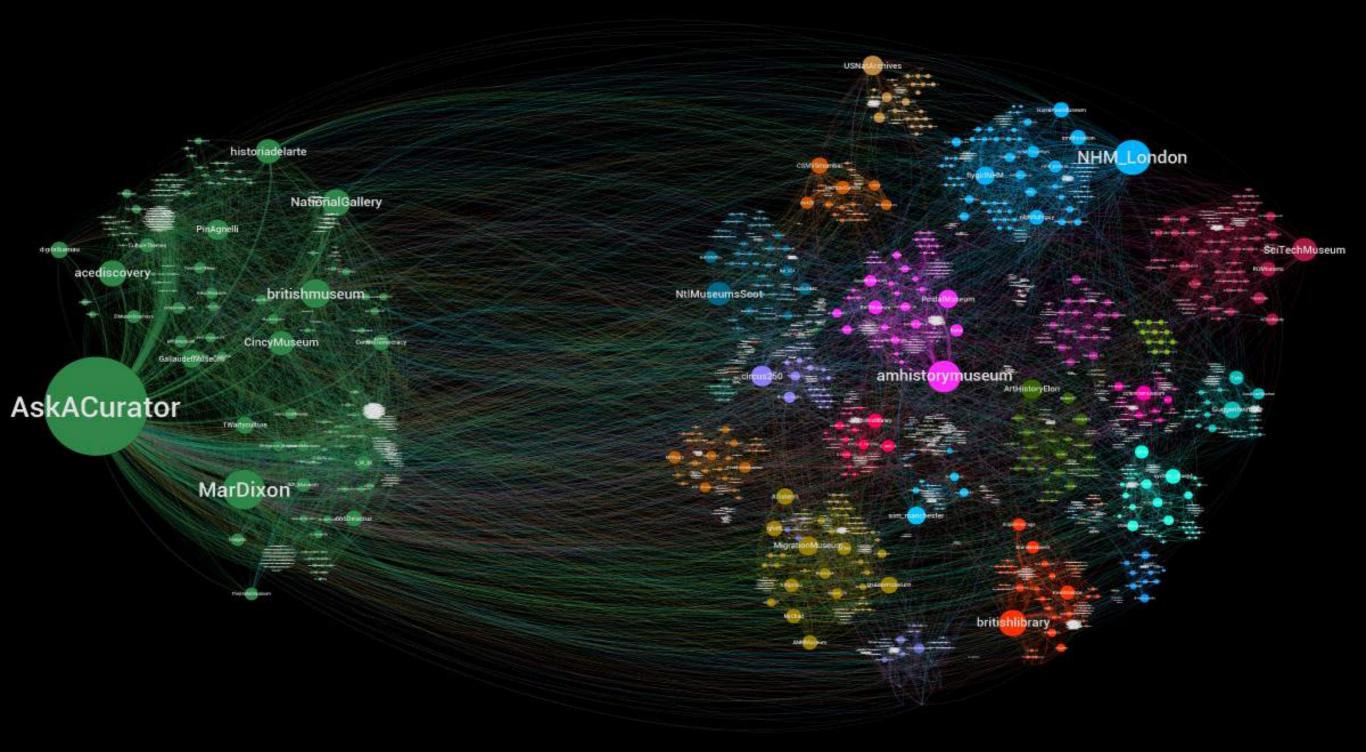
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MarDixonPic 01 karma



## **ASK ME ANYTHING**

#### Posts Link Menu

Posted by u/AskEnglishHeritage 18 days ago

<sup>3.7k</sup> Specialized Profession Today is Ask A Curator Day. We're English Heritage and we look after
 Stonehenge. Ask our historian Susan Greaney and curator Heather Sebire anything about the site!

English Heritage cares for over 400 historic buildings, monuments and sites which bring the story of England to life.

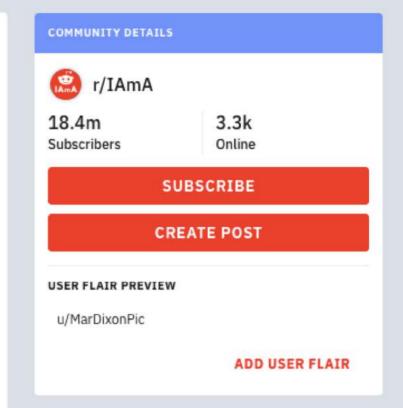
One of the sites we look after is Stonehenge, perhaps the world's most famous prehistoric monument. It was built in several stages, with the Stone Circle erected in about 2500 BC.

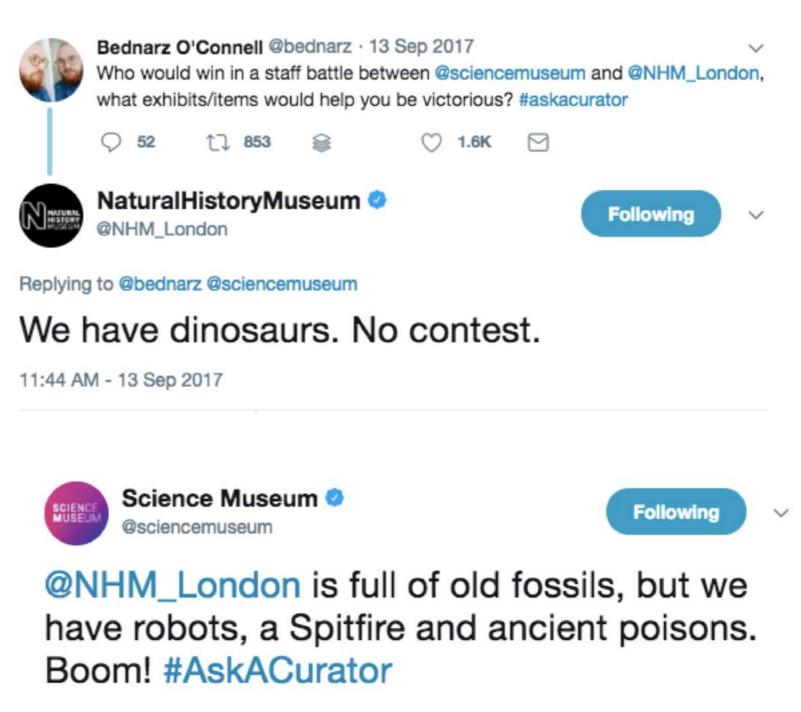
2018 is a special year for Stonehenge, marking 100 years since the site was gifted to the nation. This marked a turning point in its history, beginning a centenary of care and conservation which continues to this day. <u>http://www.english-heritage.org.uk/visit/places/stonehenge/stonehenge-100/</u>

We're here with our Senior Properties Historian Susan Greaney and Senior Properties Curator Heather Sebire to answer any questions you might have about this special place.

Verification: https://twitter.com/EnglishHeritage/status/1039476227944456192

EDIT: We're signing off now, Reddit. Thank you so much for all your fantastic questions today and we're sorry we





NaturalHistoryMuseum @ @NHM\_London Replying to @bednarz @sciencemuseum We have dinosaurs. No contest.

🦚 🖨 🖶 🚯 🌔 👤 🚱 🧇 🔶

12:51 PM - 13 Sep 2017

1,269 Retweets 2,688 Likes



#### Australian Museum @austmus · 19 Sep 2017

Replying to @sciencemuseum @NHM\_London

You might have robot dinosaurs, vampire fish, weird fleas and a merman. But can you beat Mr Blobby? bit.ly/2xtjuW9



Q 3 17 5 0 31 

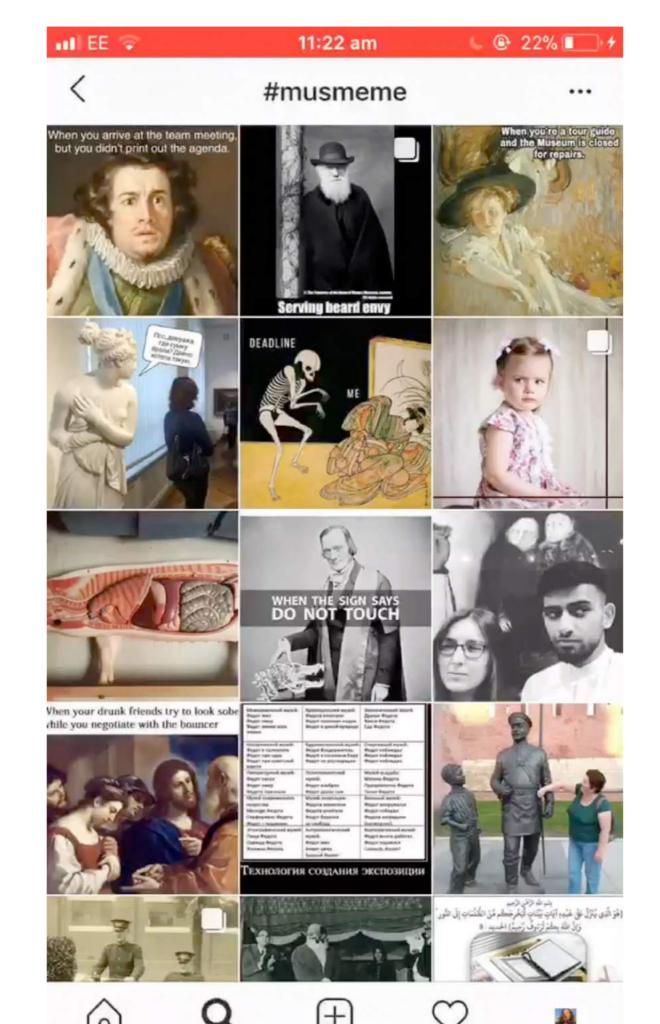
Queensland Museum @qldmuseum · 19 Sep 2017 we have a Thomas Tompion Clock to tell the time, we know when a twitter battle is over bit.ly/2xuedxo 😳













#### #LoveTheatreDay is back on Wednesday November 15, 2017 🖋

#LoveTheatreDay is back on Wednesday November 15, 2017. For the first time, the day will be run in association with The Stage.

Please don't let the name fool you, this is also a day for culture venues to share their love/collection of all things Theatre!

The day will celebrate theatre around the world using #LoveTheatreDay on Twitter and other social media platforms. There will be three themes throughout the day:

- #Backstage (10am to 12pm): go behind the scenes and see parts of the theatre you would never normally get to see.
- #AskATheatre (3pm to 5pm): talk directly to the creative teams about their shows, and ask the questions you've always wanted to.
- #Showtime (7pm to 10pm): show us what you're seeing at the theatre, and find out what happens off stage during a show.

For more information and to sign up, please see this post.



### **Worldwide trends**

## 1 #AUSvHON

@GuardianAus is Twee
 about this

## 2 #LoveTheatreDay

@TheStage, @sarahrc more are Tweeting about the second second

# @52Museum

@MarDixon / @MarDixonPic



### @52Museums Project

To see the report from @52Museums in 2017 click here To see the report from @52Museums in 2016 click here To learn what @52Museums is click here To sign up for @52Museums waiting list click here

To see the 2016, 2017 or 2018 schedule click on one of the icons:



@52Museums 2016 schedule



@52Museums 2017 Schedule



*@52Museums Schedule 2018* 



#### 52museums

Community Week 39: Secrets of Radar Museum (SORM) Located in London, Canada. @secretsofradarmuseum | Created by @mardixonpic secretsofradar.com/













New

Sharjah Mu... NCMOH

**mNACTEC** 



Email

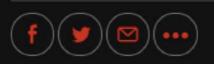


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🔒 Secure | https://www.theguardian.com/culture-professionals-network/gallery/2016/may/04/museums-instagra... 🔍 🕁

Culture professionals network

### Museums take to Instagram to showcase their collections - in pictures



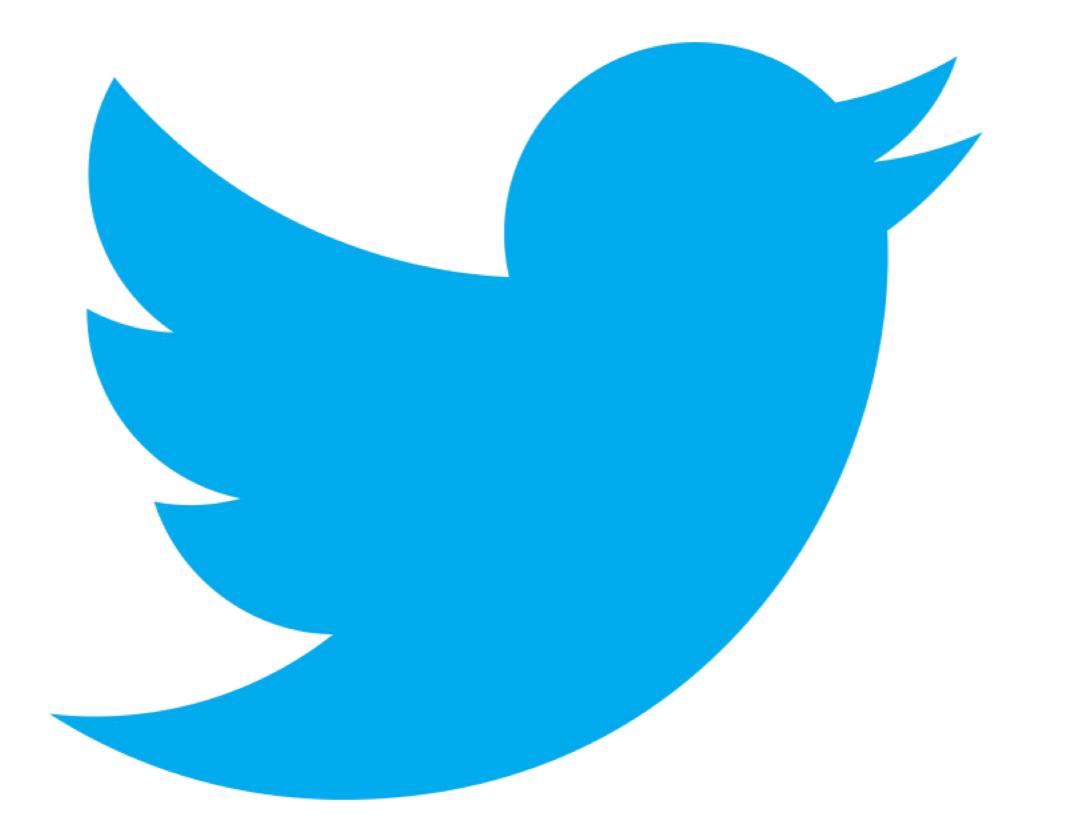


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# Channels

@MarDixon / @MarDixonPic









### 15% of projects succeeds with no comms

# 82% of projects succeed if comms is thought about a the very start.

-Dan Slee https://danslee.wordpress.com/2018/09/24/local-digital-dont-let-bright-digital-ideas-bekilled-by-poor-comms/

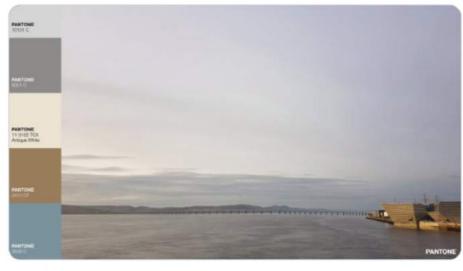
V&A Dundee 🥝 @VADundee · Sep 29, 2017 Today is a bit Pantone 10102C. The #FridayFeeling is strong with us, even if the sun doesn't agree ...





V&A Dundee 🤣 @VADundee · Nov 15

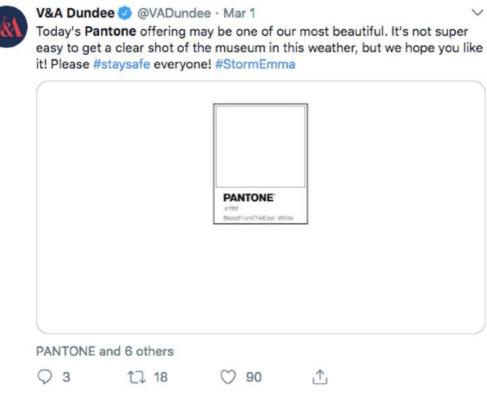
Did you know that when a C or U follows a Pantone colour number, it's part of the Graphics System for print, packaging, digital? "TCX" (textile) and "TPG" (pigments/coatings) are part of the Fashion and Home + Interiors System. #WednesdayWisdom



PANTONE

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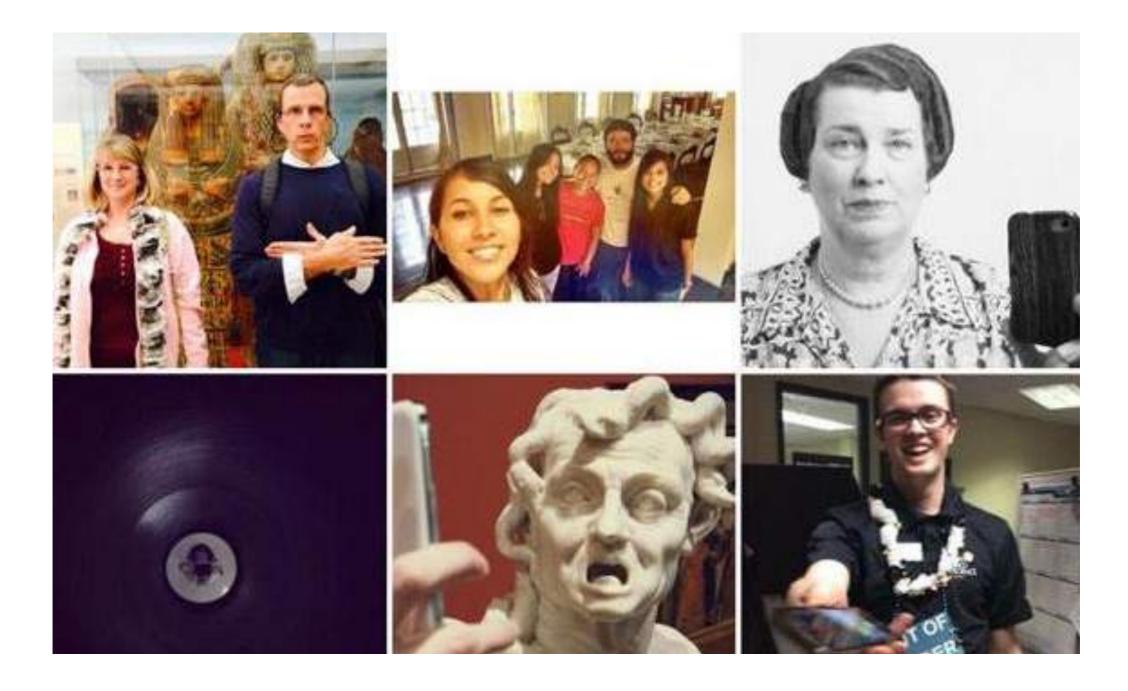


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# Trends

@MarDixon / @MarDixonPic

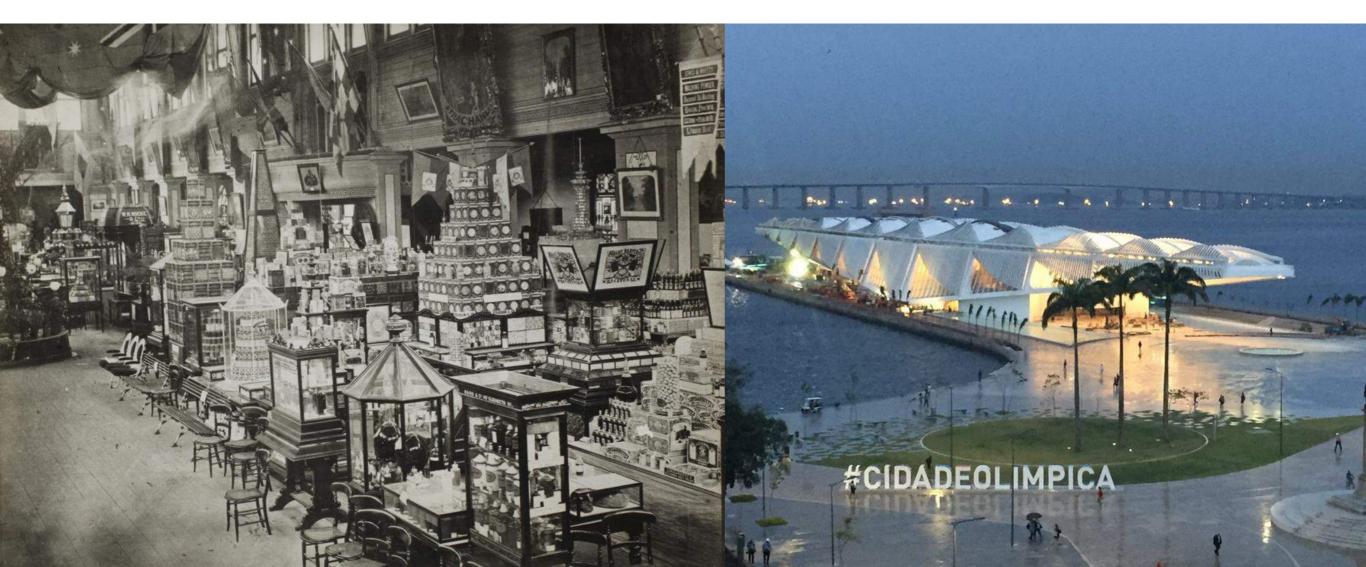


Why? Trends

@Mardixon /

# Trend:

# Shift from Academia to Emotive



# LIVE STREAM /Stories

Can't put lipstick on a pig – Bad content is bad content if live or not!

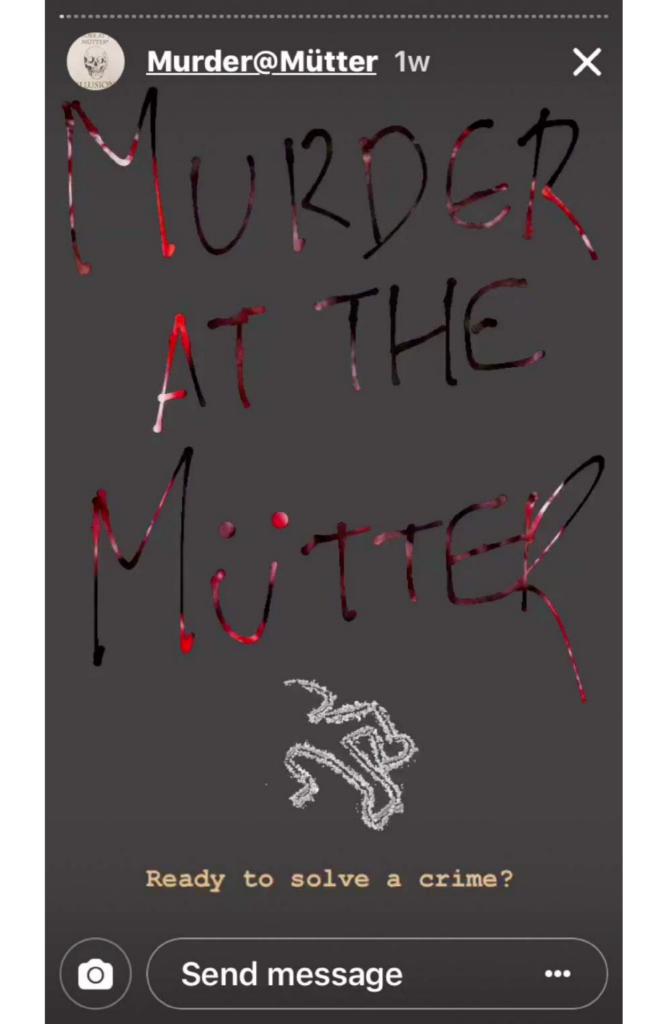


Livestream should be done at a time that works best for audience, not always staff



## Credit: W Ryan Dodge, Royal Ontario Museum

https://www.facebook.com/royalontariomuseum/videos/1015 5660660198147/



# Communities

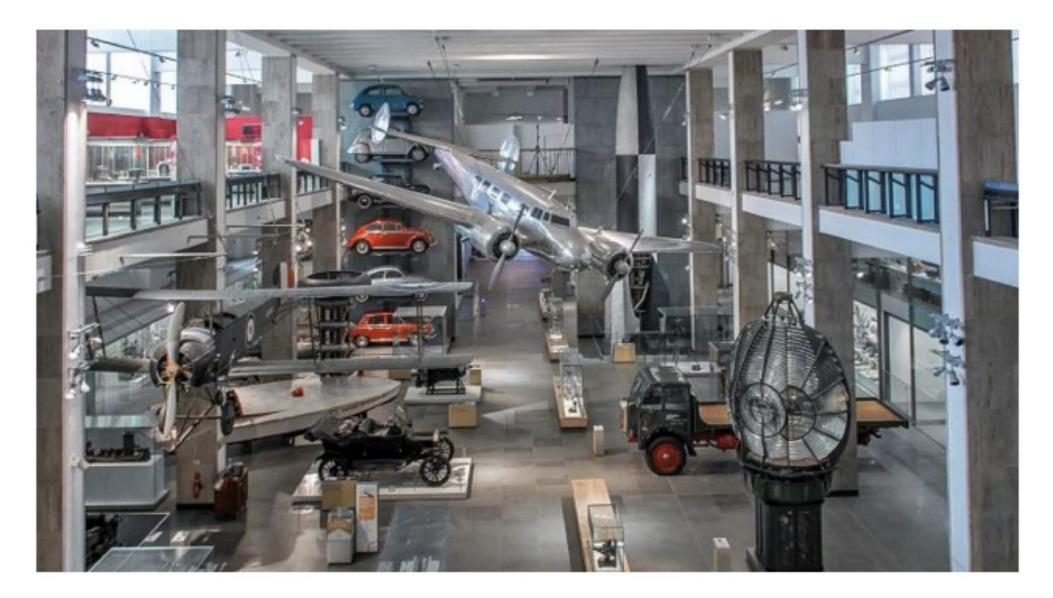
@MarDixon / @MarDixonPic



# CultureThemes

Engage People
Museums look and use new tools
Builds Communities via hashtag

### Science Museum - Autism



Early Birds enables families with children who have an Autistic Spectrum Condition (ASC) to come along and enjoy the Museum free from the hustle and bustle of the general public.

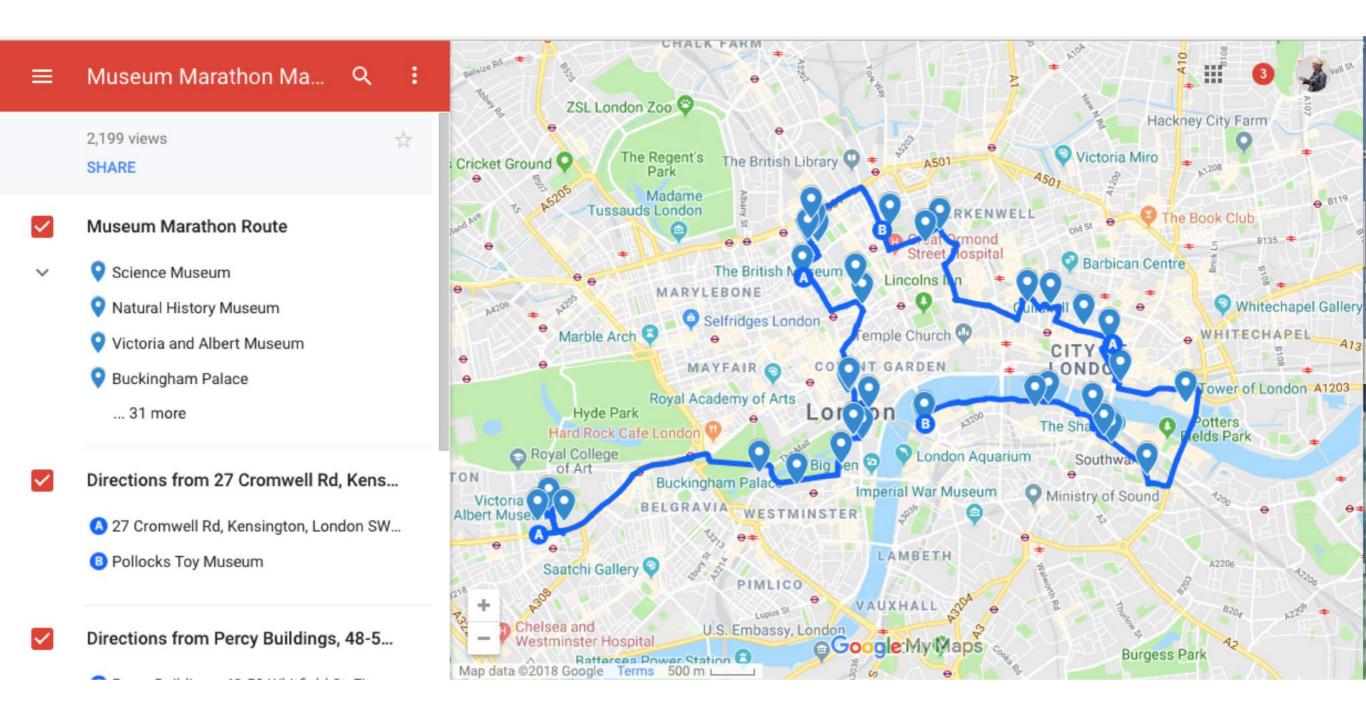
Taking place on particular Saturdays across the year, we open the Museum early at 8.30am and some of our interactive galleries remain available exclusively to booked Early Birds guests until 11.15am. As well as exploring some of the galleries you can enjoy a selection of fun workshops and exciting demonstrations.

All of these events are completely free and suitable for families with children under the age of 15.

## #MuseumMarathon London Raising funds for @AutismInMuseums









## Garage Museum of Contemporary Art – Visually Impaired

#### GARAGE MUSEUM OF CONTEMPORARY ART PRESENTS TOURS FOR THE VISUALLY IMPAIRED

10/7/15 / 2/7/16



# "It's easier to ask for forgiveness than permission."

A nation stays alive when its culture stays alive.

~National Museum in Kabul

@Mardixon /

# **DISCUSSION TIME**

**Opportunities and threaths** with participation & social media?

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**#** FARONET

#### @AskaCurator, @TeensInMuseums, @CultureThemes,

#### @LoveTheatreDay, @52museums, @MuseumSelfieDay, ...

HAVE YOU PARTICIPATED IN THESE TYPES OF INITIATIVES? WHY (NOT)?

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WHAT IF YOU ARE REACHING FOR INTERACTION BUT DO NOT ACHIEVE IT?

\* How do you stimulate interaction?

\* HOW DO YOU GET PEOPLE TO ACTUALLY REPLY, LIKE, PARTICIPATE?

\* Do's & DON'TS

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#### DO YOU HAVE A SOCIAL MEDIA STRATEGY?

APPROACH

**PERSONAL < > PROFESSIONAL ACCOUNTS** 

TIME INVESTMENT

**INVOLVEMENT OF COLLEAGUES** 

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# GLOBALISATION: LANGUAGE APPROACH

\* TOURISM?

#### \* INTERACTION WITH INTERNATIONAL COLLEAGUES?

\* PARTICIPATION IN INTERNATIONAL INITIATIVES ?

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#### HAVE YOU EVER DONE PAID CAMPAIGNS?

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#### **EVALUATION OF EFFORTS**

#### BALANCE BETWEEN WHAT YOU REALLY AIM TO COMMUNICATE < > WHAT YOUR AUDIENCE 'LIKES'

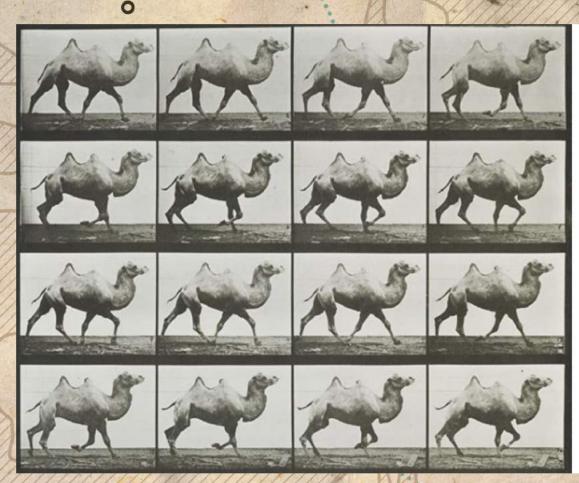
\* POSTING THE TYPE OF CONTENT THAT HAS SUCCESS BUT DOESN'T NECESSARILY FIT YOUR 'BRAND PROFILE' ENTIRELY

\* POSTING WITHIN YOUR MISSION/VISION

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# BEST PRACTICES?





vamuseum 🤗 • Following

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vamuseum Little does this camel know, he's actually a part of a ground-breaking project. Eadweard Muybridge's 'Animal Locomotion' series (1880s) captured the stages of movement never seen before by the human eye.

Celebrate our new Photography Centre with us in our dedicated weekender in 2 weeks time: link in bio!

View all 29 comments

lunartimer71 #threetohumpday 0 #thirtytwo #motion theladylovesmilktray @michaelseklu T 4,661 likes 2 DAYS AGO Add a comment... ...

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# BEST PRACTICES?

#### INTERNATIONAL DAY OF ARCHIVES

Stad Gent 🥝 @Stadgent - 8 jun. 🔟

gent

Van Gents erfgoed gesproken: het Duitse Kriegsalbum over Gent werd erkend als Vlaams topstuk. De Duitsers brachten Gent als culturele parel in beeld tijdens de Eerste Wereldoorlog.



♀ 4 1〕 1 ♡ 16 ♡



Stad Antwerpen @Stad\_Antwerpen



Als antwoord op @Stadgent @ReynebeauM en 8 anderen

Laten we in schoonheid en met een knal eindigen.

**#Vuurwerk** voor alle **#archieven** op Internationale Archiefdag morgen! Ook in 1848 werd er gevierd met vuurwerk, getuige dit reisdagboekje uit de KMDAarchieven. **#IAD18** 



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BEST PRACTICES? USER GENERATED CONTENT HUIS VAN ALIJN

#### **OPPORTUNITIES WITH ... ?**







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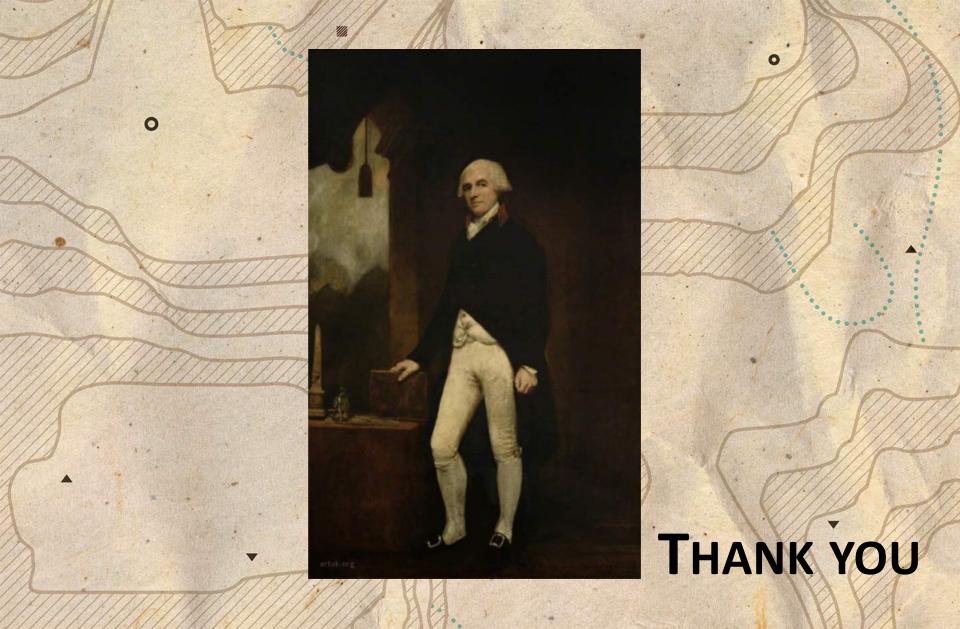
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#### AND OTHERS PLATFORMS?

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#### 9 NOVEMBER 2018 VLAAMS PARLEMENT







